

## Return Form

(PLEASE READ CAREFULLY)

### Conditions for the return:

For each return a completed return document and the copy of invoice is needed. The article submitted must be bought at OTR-Performance GmbH. Please notice our General Terms and Conditions Act (T&C).

### Please Note:

- Exchange / Returns: The article must be in absolute new condition, unused, undamaged and packed original.
- **Please pay for shipping. We would not accept packages unpaid or by cash on delivery.**
- **Please do not use UPS or any other Express courier, we don't pay any cost.**
- We will charge every cost and any return debit note concerning our T&C.
- If you have questions, which are not or insufficiently answered in this form, please contact your customers support
- Further information and guidelines for claims can be found in the webshop
- For international shipping from outside Europe please add all needed customs papers! Place them OUTSIDE of the paper box!

### Please send the package sufficient postage to:

OTR-Performance GmbH  
Hugo-Junkers-Str. 52-54  
50739 Köln  
Germany

### General Information:

Name, First name: \_\_\_\_\_ Phone: \_\_\_\_\_

Customer no.: \_\_\_\_\_ Invoice no.: \_\_\_\_\_

Article description: \_\_\_\_\_

Damaged  Wrong shipping  Exchange  Refund: \_\_\_\_\_

Article description: \_\_\_\_\_

Damaged  Wrong shipping  Exchange  Refund: \_\_\_\_\_

Article description: \_\_\_\_\_

Damaged  Wrong shipping  Exchange  Refund: \_\_\_\_\_

### Please give a short description of your concerns:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

In case of damage please write a detailed description. You could put an additional notice (only in this way is the fastest possible processing your order).

### If paid by bank transfer, please fill in your bank details:

Account holder: \_\_\_\_\_ Name of the Bank: \_\_\_\_\_

Account no. (IBAN): \_\_\_\_\_ BIC (SWIFT Nummer) : \_\_\_\_\_

If paid by Credit Card or Paypal, the amount will be refunded as paid. NO Bank details needed.

\_\_\_\_\_  
Location, Date

\_\_\_\_\_  
Signature