

Return Form

(PLEASE READ CAREFULLY)



Conditions for the return:

For each return a completed return document and the copy of invoice is needed. The article submitted must be bought at OTR-Performance GmbH. Please notice our General Terms and Conditions Act (T&C).

Please Note:

- Exchange / Returns: The article must be in absolute new condition, unused, undamaged and packed original.
- **Please pay for shipping. We would not accept packages unpaid or by cash on delivery.**
- **Please do not use UPS or any other Express courier, we don't pay any cost.**
- We will charge every cost and any return debit note concerning our T&C.
- If you have questions, which are not or insufficiently answered in this form, please contact your customers support
- Further information and guidelines for claims can be found at: www.performanceparts.de/en/Return-Change-Complaint/
- For international shipping from outside Europe please add all needed customs papers! Place them OUTSIDE of the paper box!

Please send the package sufficient postage to:

OTR-Performance GmbH
Hugo-Junkers-Str. 52-54
50739 Köln
Germany

General Information:

Name, First name: _____ Phone: _____

Customer no.: _____ Invoice no.: _____

Article description: _____

Damaged Wrong shipping Exchange Refund: _____

Article description: _____

Damaged Wrong shipping Exchange Refund: _____

Article description: _____

Damaged Wrong shipping Exchange Refund: _____

Please give a short description of your concerns:

In case of damage please write a detailed description. You could put an additional notice (only in this way is the fastest possible processing your order).

If paid by bank transfer, please fill in your bank details:

Account holder: _____ Name of the Bank: _____

Account no. (IBAN): _____ Bank Code no. (SWIFT Nummer) : _____

If paid by Credit Card or Paypal, the amount will be refunded as paid.

Location, Date

Signature



Performance
Parts